

Kiveton Park Primary Care Centre Patient Participation Group
Wednesday 17th November 2021

Attending: Keith Emsden, Helen Greer-Waring, Alicia Higgins, Barry Winterbottom, Tony Cowgill, Marsha Raynes, Becky Clowes, Katrina Fletcher, Sandra Williams, Jean Hirst, Tracy Williams

1. Welcome and Apologies

Keith welcomed everyone to the meeting.

2. Minutes from October Meeting and Approval

The minutes of the October meeting were approved by the group.

3. Matters arising

There are no matters arising.

4. News from the Surgery

The COVID boosters are ongoing.

Also, the youth clinic has started. It has had a slow start but this is a good thing. Wales high school have been down to see the clinic. The clinic is aimed at people aged 11-22 years old.

5. PCN Update

Tracy Williams came and spoke to the group about her role within the PCN. Tracy's role is health engagement. She looks at health promotion in a number of settings including health settings, local groups etc. Tracy can provide posters and information or can give speeches etc and everything is tailored to the audience. Areas she covers includes mental health, cancer, diabetes. Keith thanked Tracy for giving up her time to come and speak to the group.

6. Treasurer's Report

The balance still remains at £274.38.

7. Speakers – Helen & Alicia – Stresses in the Ambulance Service

Helen and Alicia gave a presentation to the group about the stresses within the ambulance service. Helen works in EOC and Alicia is training to be a paramedic. They did an activity with the group looking at allocating ambulances for different calls to try and show how many calls there are to how little ambulances are available at a specific time. The activity showed the group how the calls are prioritised and how an ambulance may be heading to one job and a higher priority call comes in and the ambulance must be diverted. The aim of the activity was to help people understand why the wait times on ambulances can be so long.

Keith thanked both Helen and Alicia for their presentation.

8. Any other important Business

No other business.

9. Next meeting 19th January 2022

The meeting closed at 7pm. Keith wished everyone a happy Christmas and new year.